

## RETURN FORM

We stand by our goods and strive to provide our customers with the best possible return service. If for any reason you do not absolutely love your purchase, please return the item(s) for a merchandise refund, credit, or exchange. For additional details, please visit [www.prAna.com/returns](http://www.prAna.com/returns).



## RETURN ADDRESS

prAna - Attn: Returns, 6950 N Leadbetter Rd, Portland, OR 97203-6494

## DIRECTIONS

1. Complete this form, and enclose it with the item(s) you are sending back. If the item(s) were purchased from one of our prAna Retail Stores please contact [pranacustomerservice@prana.com](mailto:pranacustomerservice@prana.com) for details. For items purchased from one of our approved dealers, please include a copy of your receipt for a merchandise refund in the form of a prAna Merchandise Credit.

2. A prepaid mailing label can be found at [www.prAna.com/returns](http://www.prAna.com/returns). Or feel free to return the item(s) using your preferred shipping method to the address above. Please note the tracking number for your records.

3. We will send you an email once the return has been completed.

### Billing Information:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

### Shipping Information (If different than billing):

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Gift Returns: Check this box if you are returning a gift. Reimbursements will be made in the form of a prAna Merchandise Credit. No receipt? No worries. We'll issue you a gift card for the price that the item last sold.

Qty:	Style#	Color	Size	Inseam	Description	Code	Price

Return/Exchange Reason Codes (enter in table above):

Preference	Shipping	Fit/Sizing	Quality
11: Unsatisfied w/Style	21: Arrived Late	31: Too Big	41: Construction Flaw/Damaged
12: Unsatisfied w/Material	22: Damaged Box	32: Too Small	42: Zipper Damaged
13: Unsatisfied w/Color	23: Incorrect Product	33: Wrong Size	43: Button/Snap Damaged
14: Better Price Available	24: Duplicate Shipping		

## EXCHANGES

Exchanges are easy too. For the best service and selection, place a new order online using the free exchange shipping code included at the bottom of your shipping confirmation email. You can also call our Customer Care Team at 1-866-915-6457, or email us at [pranacustomerservice@prana.com](mailto:pranacustomerservice@prana.com).